

SAFETY TEAM

Team Win: When the kids, pastors, and congregation are safe and secure in any situation.

OUR WIN

We create a safe environment for
all people coming to RED

HOW WE WIN:

- Over communicate and then communicate some more
- Keep eyes and ears open to all situations
- Always smile, wave and say hello

RECAP

What did you
see me do well?

What would you
have done differently?

What questions
do you have?



PARKING TEAM

OUR WIN

We create a remarkable first impression by giving a high energy welcome and clear direction.

HOW WE WIN:

- Always smile, wave and say hello.
- Give direction that makes the parking experience easy and efficient.
- Make a personal connection with guests whenever possible.

RECAP

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see me do well?

What would you
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What questions
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GREETING TEAM

OUR WIN

We welcome guests enthusiastically and generate an atmosphere of anticipation.

HOW WE WIN:

- Give a sincere welcome and smile.
- Seek out new people and make a personal connection.
- Be observant, listen, and respond with a servant's spirit.

RECAP

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HOST TEAM

OUR WIN

We welcome guests enthusiastically and generate an atmosphere of anticipation.

HOW WE WIN:

- Give a sincere welcome and smile.
- Seek out new people and make a personal connection.
- Be observant, listen, and respond with a servant's spirit.

RECAP

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INFORMATION DESK

OUR WIN

We provide an authentic connection and helpful information.

HOW WE WIN:

- Be approachable and give a sincere welcome and smile.
- Be well informed and help guests take their next step.
- Ask questions that help you get to know the guest personally.

RECAP

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GUEST SERVICE TEAM

OUR WIN

We provide an authentic connection and helpful information.

HOW WE WIN:

- Be approachable and give a sincere welcome and smile.
- Be well informed and help guests take their next step.
- Ask questions that help you get to know the guest personally.

RECAP

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USHER TEAM

OUR WIN

We help guests feel at home as they enter the worship experience.

HOW WE WIN:

- Confidently address guests with a smile and offer to provide direction.
- Be well informed and able to give guests information about the ministries.
- Be observant, listen, and respond with a servant's spirit.

RECAP

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SECTION HOST

OUR WIN

We help guests feel at home as they enter the worship experience.

HOW WE WIN:

- Confidently address guests with a smile and offer to provide direction.
- Be well informed and able to give guests information about the ministries.
- Be observant, listen, and respond with a servant's spirit.

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CAFÉ TEAM

OUR WIN

We provide “extra-mile” service as well as a quality product.

HOW WE WIN:

- Greet each guest with a smile and a friendly comment.
- Ask for and use the guest's name.
- Move with efficiency while maintaining a hospitable spirit.

RECAP

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BOOKSTORE TEAM

OUR WIN

We partner with guests in their spiritual growth by connecting them to relevant resources.

HOW WE WIN:

- Greet each guest with a smile and ask how you may serve them.
- Demonstrate a working knowledge of available resources.
- Share personal testimony of resources that have helped you grow.

RECAP

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CHILDREN'S CHECK-IN TEAM

OUR WIN

We provide safe and settling entry into the children's worship experience.

HOW WE WIN:

- Give a warm personal welcome to each parent and child.
- Notice anxiety and help the parent or child feel confident about the experience.
- Learn and use the names of the children.

RECAP

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NURSERY TEAM

OUR WIN

We show God's love to
babies.

HOW WE WIN:

- Smile at parents and show personal interest in their child.
- Pray for each child in specific ways.
- Know and adhere to the room procedures.

RECAP

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PRESCHOOL TEAM

OUR WIN

We teach Preschoolers about Jesus in a way they can understand.

HOW WE WIN:

- Smile at parents and show personal interest in their child.
- Connect the focus of the lesson to experiences from their lives.
- Engage with the children during playtime.

RECAP

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CHILDREN'S ROOM ASSISTANT

OUR WIN

We teach children about Jesus in a way they can understand.

HOW WE WIN:

- Greet parents and children with a smile.
- Talk to the children about the lesson and how it connects to experiences from their lives.
- Share stories and examples of how God has been faithful to you.

RECAP

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PRODUCTION TEAM

OUR WIN

We provide technical expertise that enables people to have an authentic connection with God in our worship services.

HOW WE WIN:

- Build relationships and trust with your team and leaders.
- Prepare technically and spiritually prior to the worship service.
- Be a servant that responds quickly to needs.

RECAP

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WORSHIP TEAM

OUR WIN

We worship authentically and help others have a meaningful encounter with God in worship.

HOW WE WIN:

- Guard unity by loving, serving, and celebrating others on the team.
- Be a model by worshipping authentically.
- Prepare technically and spiritually prior to the worship service.

RECAP

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BAND

OUR WIN

We bring musical expertise that enables people to have a meaningful encounter with God in worship.

HOW WE WIN:

- Guard unity by loving, serving, and celebrating others on the team.
- Be a model by worshipping authentically.
- Prepare technically and spiritually prior to the worship service.

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PRAYER TEAM

OUR WIN

We give people hope
and increase their faith
by interceding for their
specific needs.

HOW WE WIN:

- Practice active listening.
- Express empathy for the pain they're experiencing.
- Encourage them by praying God's truth over their situation.

RECAP

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SOCIAL MEDIA TEAM

OUR WIN

We communicate images and stories that inspire people to take the next step in growing in their faith.

HOW WE WIN:

- Interact with people to discover their story.
- Capture highlights of what God is doing.
- Maintain the brand and values of our church.

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OUR WIN

We communicate images and stories that inspire people to take the next step in growing in their faith.

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SET-UP TEAM

OUR WIN

We establish an atmosphere of excellence where guests can engage in community and worship.

HOW WE WIN:

- Pray as you set up the environment.
- Pay attention to the small details.
- Have fun and get to know other team members.

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