SAFETY TEAM

Team Win: When the kids, pastors, and congregation are safe and secure in any situation.

OUR WIN

We create a safe environment for all people coming to RED

- Over communicate and then communicate some more
- Keep eyes and ears open to all situations
- Always smile, wave and say hello

What did you see me do well?

What would you have done differently?

What questions do you have?



OUR WIN We create a remarkable first impression by giving a high energy welcome and clear direction.

- Always smile, wave and say hello.
- Give direction that makes the parking experience easy and efficient.
- Make a personal connection with guests whenever possible.

What did you see me do well?

What would you have done differently?

What questions do you have?



GREETING TEAM

OUR WIN We welcome guests enthusiastically and generate an atmosphere of anticipation.

- Give a sincere welcome and smile.
- Seek out new people and make a personal connection.
- Be observant, listen, and respond with a servant's spirit.

What did you see me do well?

What would you have done differently?

What questions do you have?



OUR WIN We welcome guests enthusiastically and generate an atmosphere of anticipation.

- Give a sincere welcome and smile.
- Seek out new people and make a personal connection.
- Be observant, listen, and respond with a servant's spirit.

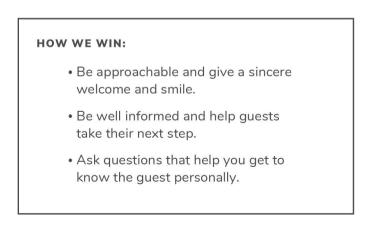
What did you see me do well?

What would you have done differently?

What questions do you have?



OUR WIN We provide an authentic connection and helpful information.



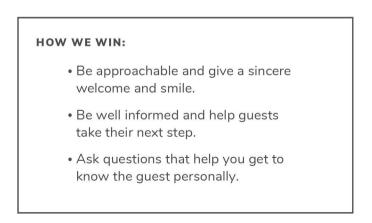
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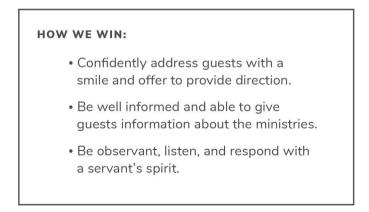
What did you see me do well?

What would you have done differently?

What questions do you have?



OUR WIN We help guests feel at home as they enter the worship experience.



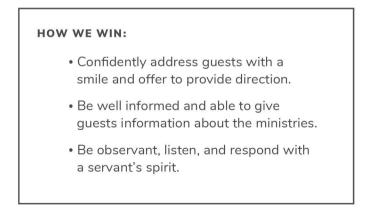
What did you see me do well?

What would you have done differently?

What questions do you have?



OUR WIN We help guests feel at home as they enter the worship experience.



What did you see me do well?

What would you have done differently?

What questions do you have?



We provide "extra-mile" service as well as a quality product.



- Greet each guest with a smile and a friendly comment.
- Ask for and use the guest's name.
- Move with efficiency while maintaining a hospitable spirit.

What did you see me do well?

What would you have done differently?

What questions do you have?



We partner with guests in their spiritual growth by connecting them to relevant resources.

- Greet each guest with a smile and ask how you may serve them.
- Demonstrate a working knowledge of available resources.
- Share personal testimony of resources that have helped you grow.

What did you see me do well?

What would you have done differently?

What questions do you have?



We provide safe and settling entry into the children's worship experience.

- Give a warm personal welcome to each parent and child.
- Notice anxiety and help the parent or child feel confident about the experience.
- Learn and use the names of the children.

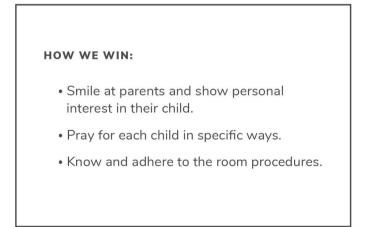
What did you see me do well?

What would you have done differently?

What questions do you have?



OUR WIN We show God's love to babies.



What did you see me do well?

What would you have done differently?

What questions do you have?



We teach Preschoolers about Jesus in a way they can understand.

- Smile at parents and show personal interest in their child.
- Connect the focus of the lesson to experiences from their lives.
- Engage with the children during playtime.

What did you see me do well?

What would you have done differently?

What questions do you have?



We teach children about Jesus in a way they can understand.

- Greet parents and children with a smile.
- Talk to the children about the lesson and how it connects to experiences from their lives.
- Share stories and examples of how God has been faithful to you.

What did you see me do well?

What would you have done differently?

What questions do you have?



We provide technical expertise that enables people to have an authentic connection with God in our worship services.

- Build relationships and trust with your team and leaders.
- Prepare technically and spiritually prior to the worship service.
- Be a servant that responds quickly to needs.

What did you see me do well?

What would you have done differently?

What questions do you have?



We worship authentically and help others have a meaningful encounter with God in worship.

- Guard unity by loving, serving, and celebrating others on the team.
- Be a model by worshipping authentically.
- Prepare technically and spiritually prior to the worship service.

What did you see me do well?

What would you have done differently?

What questions do you have?



We bring musical expertise that enables people to have a meaningful encounter with God in worship.

- Guard unity by loving, serving, and celebrating others on the team.
- Be a model by worshipping authentically.
- Prepare technically and spiritually prior to the worship service.

What did you see me do well?

What would you have done differently?

What questions do you have?



We give people hope and increase their faith by interceding for their specific needs.

- Practice active listening.
- Express empathy for the pain they're experiencing.
- Encourage them by praying God's truth over their situation.

What did you see me do well?

What would you have done differently?

What questions do you have?



We communicate images and stories that inspire people to take the next step in growing in their faith.

- Interact with people to discover their story.
- Capture highlights of what God is doing.
- Maintain the brand and values of our church.

What did you see me do well?

What would you have done differently?

What questions do you have?



We communicate images and stories that inspire people to take the next step in growing in their faith.

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What did you see me do well?

What would you have done differently?

What questions do you have?



We establish an atmosphere of excellence where guests can engage in community and worship.

- Pray as you set up the environment.
- Pay attention to the small details.
- Have fun and get to know other team members.

What did you see me do well?

What would you have done differently?

What questions do you have?

